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To All Our Blue Cross Blue Shield Patients:

Since July 2008, Dr. Prepas opted to no longer be a Blue Shield of California PPO provider. This creates a bit of problem for our patients that have Blue Cross Blue Shield PPO. If the claim is processed through Blue Shield of California, the claim will not be covered because Dr. Prepas is not a preferred provider.

We always check beforehand to see which side will be processing the claim, whether it will be Blue Cross or Blue Shield of California through their official website based on the alpha prefix of the insurance ID #. It has come to our attention, however, that the information is not always accurate because claims were still being forwarded to Blue Shield of California even though the website states it will be processed through Blue Cross of California.

Our office will bill only Blue Cross of California for any service rendered to a Blue Cross Blue Shield patient. Therefore, there is a possibility your insurance may not cover the exam if it is processed through Blue Shield of California and any balance that is not covered by the insurance will ultimately be the patient's responsibility.

Sincerely,  
Dr. Prepas and Staff

\*\*This signature certifies that I have read and understand the above statement.

X:  Date:

(patient's signature, if under 18, parent or legal guardian)