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To all our loyal patients:

As per our office policy, we strictly bill medical insurances only and not any vision plan. Recently, we have encountered claims that were not paid for by the medical insurances because the visit was considered a routine eye exam and not a medical exam based on the diagnosis.

This often creates a bit of confusion because we don't know ahead of time what the diagnosis for the patient is until after the visit. We have experienced cases where patients believed it was medically necessary for them to be seen but the diagnosis turned out to be vision related and their insurance did not pay for the services rendered.

We would like to advise you to carefully check your benefits because there is a possibility that your insurance provider may deny your claim if they deem your visit as vision related and not medically necessary.

Sincerely,

Dr. Prepas and Staff

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Date:\_\_\_\_\_